

HELEN H. CHUNG, Ph.D., M.T.S

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ACADEMIC EXPERIENCE

Assistant Professor of Industrial-Organizational Psychology, School of Psychology, Family, and Community, Seattle Pacific University, Seattle, WA

2020 – Present

Graduate Courses: Organizational Behavior; Faith, Meaning, and Practice; History and Systems

Assistant Professor of Management, School of Business, Government, and Economics Seattle Pacific University, Seattle, WA

2018 – Present

Graduate Courses: Leadership in Organizations, Performance Management, Human Resource Management, Business as Community of Practice, Management Consulting Practicum

Undergraduate Courses: Human Resource Management, Organizational Behavior, Gender and Leadership

Adjunct Professor, School of Business, Government, and Economics Seattle Pacific University, Seattle, WA

2016 – 2018

Graduate and Undergraduate Courses

Graduate Teaching Assistant, Industrial/Organizational Psychology Graduate Program, Seattle Pacific University, Seattle, WA

- Motivation (April – June, 2015): Provide support to doctoral and masters-level students in the study of work motivation theories; lecture on storytelling and worldviews; provide feedback for student writing.
- Ministerial Leadership (January – April, 2015): Provide support to graduate-level students in the study of non-profit and spiritual leadership and management principles; lecture on vulnerability in leadership and coaching; provide feedback for student writing.

APPLIED PROFESSIONAL EXPERIENCE

Pathways Coaching and Consulting Owner and Principal, Seattle, WA

2009 - Present

- Executive Coaching
- Leadership Development
- Career Transitions & Work Identity
- Inclusive leadership strategies

- Team Building
- Facilitation

Past clients include John L. Scott Real Estate, Northpoint Escrow & Title, King County District Agencies, League of Conservation Voters

Leadership Coach

Center for Leadership and Strategic Thinking - University of Washington, Seattle, WA

2016 - 2018

Leadership Coach for graduate students in the Masters in Health Administration program: Provide 1:1 and team coaching for building leadership capacity using various assessment tools (full-range leadership, psychological capital, readiness for learning, team dynamics).

Compass, Inc. dba 864Coach.com | Web864.com | REJ

Co-Owner and Principal, Mukilteo, WA

2003 - 2010

Technology, marketing, and coaching products and services for real estate professionals. Managed HR, accounting, and office administration along with content creation and curation. Successfully sold the start-up company to Northpoint Escrow/Title.

John L. Scott Real Estate Franchise Owner

Co-Owner and Principal, Mukilteo, WA

2003 - 2006

Managed HR, accounting, and office administration. Successfully sold the company to business partners.

EDUCATION

PhD, Industrial/Organizational Psychology, Seattle Pacific University, 2018. Dissertation: Narrative leadership:

Exploring the concept of time in leader storytelling. Chair: Paul R. Yost; Committee Members: John Thoburn & Glenna Chang.

MA, Industrial/Organizational Psychology, Seattle Pacific University, 2015.

Master's Thesis: How outside of work socialization leads to mentoring through affect-based trust.

MTS, Harvard Divinity School, 1998.

BA, Religion and English Literature, Kalamazoo College, 1995, Magna Cum Laude.

Honor's Thesis: John Milton's *Samson Agonistes*, an iconoclast. Chair: Ellen Caldwell.
Graduated with distinction in English, Religion, and classical languages

PROFESSIONAL AFFILIATIONS

Member, Society for Industrial and Organizational Psychology (Since 2013)

Member, Academy of Management (Since 2013)

Member, Harvard Club of Seattle (Since 2016)

SERVICE

Member, SIOP Committee on Ethnic and Minority Affairs (2018-present)
Member, Graduate Committee, School of Business, Government, and Economics (2019 – 2020)
Interviewer, Distinguished Scholars Program, Seattle Pacific University (2020)
Professional Development Mentor, SIOP Committee on Ethnic and Minority Affairs (2018 - 2019)
Reviewer of submissions for the Academy of Management's Annual Meeting (2016, 2018, 2019, 2020)
Community Group Co-leader and Facilitator, Quest Church, (September 2014- June 2017)

AWARDS, FELLOWSHIPS, GRANTS

Hope Grant (\$5000). Seattle Pacific University, School of Business, Government, and Economics. (May 2020).

“Servant Leadership at ServiceMaster: A Commitment to Love, Development, and Diversity,” Best Paper Award, Pollard Fellowship, Seattle Pacific University, School of Business, Government, and Economics. (May 2020)

Pollard Fellow, Seattle Pacific University, School of Business, Government, and Economics. (June 2019)

“Metaleptic Moments in Organizational Life,” Best Paper Award in the Organization Development and Change Division, 79th Annual Meeting of the Academy of Management, Boston, MA. (2019)

Adjunct Instructor of the Year, School of Business, Government, and Economics, Seattle Pacific University (2017-2018)

Industrial/Organizational Psychology Scholarship for High Academic Achievement, Seattle Pacific University. (2014, 2015, 2016)

Dennis B. Guernsey Award for excellence in writing on the integration of faith and practice, Seattle Pacific University. *Good and evil in the life of Joseph*. (April 2014)

PROFESSIONAL DEVELOPMENT

Academics for Black Survival and Wellness Week. Virtual Workshop. (June 19 – 25, 2020)
Facilitating Intercultural Learning in Globally Diverse Classrooms. Virtual Workshop. University of Minnesota. (June 10 – 11, 2020)
Best Teachers Workshop with Ken Bain. Virtual Workshop. The Best Teachers Institute. (September 4 – 5, 2019)
New Faculty Seminar. Seattle Pacific University. (January – March 2019)
Teaching and Learning Essentials, New Faculty Development Workshop. Seattle Pacific University. (September 2017)

RESEARCH INTERESTS

Storytelling in organizations
Leadership (Inclusive, Servant, Transformational, Adaptive)
Leadership development and coaching
Faith, spirituality, and work

PUBLICATIONS IN PREPARATION

Chung, H. H. Narrative leaders and time: An exploratory study. Targeted for *Strategic Organization*.

Chung, H. H. Servant leadership: Exploring race, ethnicity, and gender.

Chung, H. H. Servant Leadership:

Chung, H. H., Voetmann, K. R., & Yoder, M. P. Metaleptic moments in organizational life. Targeted for the *Journal of Organization Change Management*.

PEER-REVIEWED PUBLICATIONS

Yost, P.R., Terrill, J., & **Chung, H. H.** An economy of abundance: Human potential in organizational and academic life. *Journal of Applied Business and Economics*, 21(7): 182-200.

Yost, P. R., Yoder, M. P., **Chung, H. H.**, & Voetmann, K. R. (2015). Narratives at work: Story arcs, themes, voice, and lessons that shape organizational life. *Consulting Psychology Journal: Practice and Research*, 67, 163-188.

OTHER PUBLICATIONS

Chung, H. H., Voetmann, K. R., & Yoder, M. P. (2019). Metaleptic moments in organizational life. *Academy of Management Annual Meeting Proceedings*, Vol. 2019(1), 1585-1590. doi: 10.5465/AMBPP.2019.279

Yost, P. R., & **Chung, H. H.** (2014). Do you collect catalyst questions? *Switched on Leadership*, 7, 38-41.

REFEREED PRESENTATIONS

Chung, H. H. (2020). An I-O career story: Everything begins with a question. 35th Annual Meeting of the Society for Industrial and Organizational Psychology. Virtual Conference.

Chung H. H., Voetmann, K. R., & Yoder, M. P. (2019). *Metaleptic moments in organizational life*. Paper presented at the 79th Annual Meeting of the Academy of Management, Boston, MA. *Awarded Best Paper by the Organization Development and Change Division*.

Chung, H. H., Yost, P. R., & Terrill, J. (2019). *An economy of abundance: Human potential in organizational and academic life*. Paper presented at the 79th Annual Meeting of the Academy of Management, Boston, MA.

Chung, H. H., Johnson, C. D., Smith, J. G., Ahmad, A., King, J. E., & Voetmann, K. R. (2015). *The benefits and boundaries of religious and spiritual expression at work*. Professional Development Workshop conducted at the 75th Annual Meeting of the Academy of Management, Vancouver, B.C., CAN.

Chung, H. H., Yoder, M., Yost, P.R., Voetmann, K. R., Matthew, N., & Kinzer, C. (2015). *The stories we tell ourselves*. Paper presented at the 75th Annual Meeting of the Academy of Management, Vancouver, BC., CAN.

Voetmann, K. R., **Chung H. H.**, Rodriguez, M., Matthew, N., Kirkpatrick-Husk, K., & Kendall, D. L. (2015). *How outside of work socialization leads to mentorship through affect-based trust*. Paper session presented at the 75th Annual Meeting of the Academy of Management, Vancouver, B.C., CAN.

OTHER PRESENTATIONS

Leadership Workshop, John L. Scott Real Estate, Bellevue, WA (October, 2019)

Full Range Leadership and Effective Coaching Conversations: Adopting a robust model for leadership and practicing active listening and inquiry

Guest Lecture, School of Psychology, University of Nevada, Las Vegas (Summer, 2018)

Leading Organizational Change: Fruitful leadership frameworks for change agents in education systems

Guest Lecture, School of Theology, Seattle Pacific University, Seattle, WA (Spring, 2016)

Storytelling and Reconciliation: The power of narrative as a pedagogical and learning tool for navigating space of difference and otherness

Professional development workshop, Gravity Payments, Seattle, WA (July, 2016)

Storytelling and personal motivation: What brings you to work?